



Republika ng Pilipinas  
**Kagawaran ng Edukasyon**  
Tanggapan ng Pangalawang Kalihim

**DepEd Task Force COVID-19**  
**MEMORANDUM No. 44**  
13 May 2020

For: **Regional Directors**  
**Schools Division Superintendents**  
**Regional and Division DRRM Coordinators**  
**Regional and Division Health and Nutrition Coordinators**  
**Public School Heads**  
**Single Sources of Truth at School Level**

Subject: **DEPED COVID-19 MONITORING APP SIGN UP PAGE**

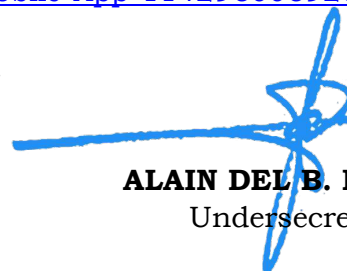
To facilitate ease of access and to resolve issues regarding incorrect passwords and difficulties in logging-in to the DepEd COVID-19 Monitoring App, a user sign up page has been deployed into the system. All pre-registered Single Sources of Truth (SSTs) at the school level are instructed to follow these instructions:


1. Go to [https://mobileapp.deped.gov.ph/users/sign\\_up](https://mobileapp.deped.gov.ph/users/sign_up) and enter your active email address, full name, contact number, school information, and password.
2. Your email must contain the domain @deped.gov.ph. All SSTs who do not have a DepEd Email account may use their personal email but are required to coordinate with their local IT officers for the issuance of a DepEd email account.
3. Check your email for "Confirmation Instructions", click "Confirm my account", and wait for the "Welcome to DepEd Mobile App" approval email within 24 hours.

For feedback, questions, and clarifications, please contact our Facebook Chat Support, available from Sundays to Saturdays, 8AM to 9PM, through this link:

<https://www.facebook.com/DepEd-Mobile-App-114296006926914/>.

For immediate and appropriate action.

  
**ALAIN DEL B. PASCUA**  
Undersecretary



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**Office of the Undersecretary for Administration (OUA)**

*[Administrative Service (AS), Information and Communications Technology Service (ICTS), Disaster Risk Reduction and Management Service (BLSS), Bureau of Learner Support Services (BLSS), Baguio Teachers' Camp (BTC), Central Security & Safety Office (CSSO)]*

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